- 21 A. That's correct.
- 22 Q. And did the funding come for resale outside of
- 23 the industry markets budget?
- 24 A. Are we talking --
- Q. I think you were telling me about late 1995, 0021
- 1 doing planning for the 1996 budget.
- 2 A. Well, not for -- again, the period in the first
- 3 half of 1996, and that's correct, yeah.
- 4 Q. At some point, did that change?
- 5 A. Yes.
- 6 Q. What changed?
- 7 A. In the mid-part of the year, we took over
- 8 responsibility for tracking identification and budgeting,
- 9 or budgeting the estimates that were required for local
- 10 competition, demand.
- 11 Q. So then it became the responsibility for your
- 12 group --
- 13 A. Yes.
- 14 Q. Let me finish.
- 15 A. Sorry.
- 16 Q. -- to establish an estimate of the resources
- 17 that would be required to operate the resale business?
- 18 A. Yes.
- 19 Q. And that occurred in mid-1996?
- A. Approximately.
- 21 Q. And so prior to that time, that responsibility
- 22 was entrusted to the local competition team?

- 23 A. Again, I am going from recollection, and my time
- 24 frame may be a little bit off, but basically.
- Q. Do you recall who -- what the local competition 0022
- 1 team consisted of, who made those determinations?
- 2 A. The estimates were created by people from Jerry
- 3 Sinn's team, and Eileen Arbues' team, which, I believe,
- 4 Lesley Wood worked in the Eileen Arbues' organization, so
- 5 the requirements were always a function of the groups that
- 6 were responsible for doing the work.
- 7 Q. And so these were the groups that were doing the
- 8 planning for how resale would actually be implemented, and
- 9 they were providing the information as to what the
- 10 expected costs would be to implement the resale business?
- 11 A. Yes, that's correct.
- 12 Q. Do you know if those costs were broken down into
- 13 various categories, for example, costs for staffing, costs
- 14 for process development and implementation, and costs for
- 15 system development and implementation?
- 16 A. Yes. So you are talking, just to make sure I
- 17 understand the question, the estimates that were coming
- 18 from the working teams. When I talk about -- in this
- 19 particular case, the estimates from Sinn and Lesley were
- 20 directly related to the labor piece, the force piece.
- 21 There were other estimates being created by other working
- 22 teams, based on the work that they were responsible for,
- 23 so I think --
- 24 Q. If I understand correctly then, in preparation
- 25 of the budget for industry markets group in early 1996,

- 1 you did not include the resale business in your budget
- 2 because that was determined by the local competition team?
- A. It was determined by the folks that were
- 4 responsible for the work, and they represented that
- 5 information to the local competition implementation team
- 6 to be represented as the resource requirements for those
- 7 teams.
- 8 Q. Up through mid-1996, your group did not have
- 9 involvement in determining what those resource
- 10 requirements would be?
- 11 A. I can't remember specifically the -- I mean, we
- 12 tried to stay involved because, ultimately, we knew we
- 13 were going to take over responsibility, but specifically
- 14 what actions and what involvement, and to be real
- 15 specific, I don't recall.
- 16 So, again, the basic process was the same
- 17 throughout the period, and that is the period that we were
- 18 responsible for the requirements. We were the ones
- 19 that -- we basically assisted them in putting together the
- 20 information.
- 21 Q. Do you establish a budget for a calendar year
- 22 for the industry markets group?
- 23 A. Yes.
- Q. You did establish a budget for 1996 calendar
- 25 year?

- A. Yes.
- 2 Q. Did the budget include, for any period of time,

- 3 the resale business in 1996?
- 4 A. In 1995, because in in 1995, did I set a
- 5 budget for 1996 calendar year? No.
- 6 Q. So at any point, did you establish a budget for
- 7 the resale business?
- 8 A. I would characterize it a little bit
- 9 differently, if that's okay, and that is, what we were
- 10 trying to do was, we were trying to assess the resource
- 11 requirements that we would be incurring as it relates to
- 12 local competition. That is the LISC and related
- 13 activities, so we had estimates of how much we would be
- 14 incurring as it related to that.
- 15 And the reason I want to make the determination
- 16 is because usually what you do is you establish a budget
- 17 as a point of spending, and you try to manage to that
- 18 amount. So I am just trying to differentiate a little bit
- 19 between those two points, because given the uncertainty
- 20 associated with local competition, what we try to do is
- 21 just keep our estimates current.
- 22 Q. Does that mean you were continually, or someone
- 23 at Pacific Bell, was continually revising budget estimates
- 24 for the resale business?
- 25 A. Yes.

- 1 Q. So there was no -- for 1996, there was no period
- 2 of time where a budget was established, and then there was
- 3 an effort made to operate the business to match the
- 4 budget?
- 5 A. There was, again, talking specifically to the

- 6 area that we were managing. Again, for the second part of
- 7 the year, what we established was estimates for how much
- 8 we thought we would be spending, so we established -- you
- 9 could call them budgets, but not in the same way I would
- 10 characterize a targeted budget, because we updated that
- 11 frequently.
- We wanted to get -- we needed to have a clear or
- 13 a current point of view about, you know, what the impact
- 14 would be associated with the resources and everything else
- 15 going on, and so we did do that for the second half of the
- 16 year. And there was -- I believe there was a budget for
- 17 the first half of the year for the element related to
- 18 local competition.
- 19 Q. First half in 1996?
- 20 A. Right, through that, as I described.
- 21 Q. But that -- your team was not involved in
- 22 developing those estimates; is that right?
- 23 A. Again, I am trying to differentiate a little bit
- 24 only because they were involved in the process. Now, were
- 25 they responsible for the final determination? The answer 0026
- 1 there was no. So, I mean, we were involved. We tried to
- 2 be involved in that whole period of time.
- 3 Q. Within Pacific Bell, is there any, to your
- 4 knowledge, measurement made comparing a budget or an
- 5 estimate that you made for 1996 with what actually was
- 6 realized?
- 7 A. I'm sorry?

- Q. To your knowledge, within Pacific Bell, was
  there any analysis done comparing a budget or an estimate
  that you had for the industry markets group with what was
  actually realized?
  A. Spent?
  Q. Spent or revenue received.
  A. Yes.
  Q. And who does that?
- 16 A. For the end of 1996, that was my group, again, 17 related to certain elements of local competition that we
- The second to th
- 18 were responsible for within industry markets.
- 19 Q. And was that analysis, that we just described,
- 20 done for the resale business?
- 21 A. Yes.
- 22 Q. Who did that analysis?
- 23 A. My team.
- Q. Do you remember who on your team performed that
- 25 analysis?

- 1 A. Predominantly, Robert Hough.
- 2 Q. Do you know if he produced any kind of a written
- 3 report reflecting that analysis?
- A. Yes.
- 5 Q. Is that something that you have possession of
- 6 currently?
- 7 A. What do you mean currently?
- 8 Q. Today. Are you aware of where that resides?
- 9 A. It's -- yes, it's probably filed in our group.
- 10 Q. So if I were to write a letter to

- 11 Mr. Kolto-Wininger, asking that that document be located
- 12 and produced, subject to whatever confidentiality is
- 13 appropriate, you think that's something that someone
- 14 within your group would be able to locate?
- 15 MR. KOLTO-WININGER: Something that you'd be
- 16 able to identify.
- 17 THE WITNESS: Can I ask a question? Well,
- 18 it's --
- 19 MR. KOLTO-WININGER: Off the record.
- 20 (Discussion between counsel and
- 21 witness.)
- 22 MR. KOLTO-WININGER: Subject to any objections
- 23 that I may have to the production of it, the witness can
- 24 identify the document. I think that's your question.
- MR. McDONALD: And presumably, that it exists 0028
- 1 and it can be found?
- 2 Q. So your answer is yes?
- 3 A. Yes.
- 4 Q. Do you recall if that comparison evaluated the
- 5 entire year, 1996, for the resale business?
- 6 A. Actually, this is what I do -- this is what I
- 7 remember -- or this is what I know. It just -- given,
- 8 again, the fact that we did not establish a firm budget,
- 9 we -- in the document, it may just be the final estimate
- 10 that we incurred for resale, as compared to a comparison.
- 11 Q. So you think it might simply be the final
- 12 estimate without actually looking at what actual costs

- 13 were incurred?
- 14 A. It would be the actual costs that were incurred
- 15 versus a budget estimate that may have been created
- 16 mid-year. And again, I don't -- I know that the budget
- 17 result that we had -- and I just don't recall specifically
- 18 the details.
- 19 Q. But that comparison could be done if one were to
- 20 examine the budget versus then this other document that --
- 21 so the final actual figures -- let me see if I understand.
- 22 So if you picked the estimate, you looked at the actuals,
- 23 I could compare the two?
- 24 A. Right.
- Q. So is your testimony that, even if this document 0029
- 1 that you referenced that Mr. Hough prepared was not a
- 2 comparison but it was simply the final recitation, here is
- 3 what our actual resale costs were, that document could be
- 4 compared with the budgeted figure?
- 5 A. Just, again, the estimates.
- 6 Q. In your mind, you'd distinguish between an
- 7 estimate and a budget because this was a new business?
- 8 A. Well, that is one reason, because it was a new
- 9 business, but in particular, given all unknowns and the
- 10 requirements to, I mean, basically get the thing going, we
- 11 really never held that as a constraint. And so you
- 12 compare that to a budget where you say, you know, usually
- 13 you try to manage to a budget, you know, plus or minus.
- 14 And in this case, we didn't do that.
- 15 So again, what we were trying to do is just,

- 16 okay, here was the forecast, this is how much we are going
- 17 to spend based on the volume forecast and the assumptions
- 18 and productivity, all those elements. And then, as we
- 19 worked through the year, you know, things changed and so
- 20 we tried to keep that as current as possible.
- 21 Q. And with what frequency were the estimates
- 22 revised for the resale business?
- 23 A. During 1996 -- the way I would answer that is
- 24 more than quarterly but maybe less than monthly, and the
- 25 reason I say that, it was usually external triggers that 0030
- 1 ocauses the need to report out.
- 2 Q. Was there a systematic process for revising the
- 3 estimates?
- 4 A. Usually we did it in step with updates on the --
- 5 on either -- usually, but not always, were the volume
- 6 forecasts or any changes that we knew of, in terms of
- 7 assumption changes, on the resource requirements side.
- 8 But there were other times that we did it because there
- 9 was an external trigger where we needed to figure out how
- 10 much we were going to spend.
- 11 Q. So let me see if I can recapitulate to see if my
- 12 understanding is correct. Starting in late 1995, the
- 13 responsibility for coming up with estimates for the costs
- 14 of operating the resale business was something that was
- 15 delegated to the LIIT team or the local competition team?
- 16 A. No.
- 17 Q. Okay, tell me who it was.

- 18 A. Again, let me go through the process again. The
- 19 requirements for the people that were responsible for the
- 20 work were things that they created.
- Q. And who were the people who were responsible for
- 22 the work?
- 23 A. Again, the people within Jerry Sinn's
- 24 organization, and I know that Lesley Wood was involved.
- 25 So again, those two -- there may have been other folks 0031
- 1 involved but Lesley, being that she was, I believe, the
- 2 director for that team, was the person that I was most
- 3 knowledgeable about, involved in that.
- 4 And there were probably multiple people in Jerry
- 5 Sinn's organization, one of which would be Ann Long. The
- 6 results are involved in the estimates, so they created, to
- 7 the best of my knowledge, they created the estimates.
- 8 Q. And those estimates were dollar figures, in
- 9 terms of the costs that were estimated to be needed to
- 10 operate the resale business?
- 11 A. That's not where it began. It began with the
- 12 underlying assumptions and activity which was -- and then
- 13 people to support the activity, then monetary dollars or
- 14 budgets or, you know, estimates.
- 15 Q. The final outcome of their effort -- so it's the
- 16 people that you just described -- the final output was a
- 17 dollar estimate as to the cost of operating the resale
- 18 business for at least the early part of 1996?
- 19 A. I would be speculating. I mean, since I didn't
- 20 personally see them, you know, I'd be -- the answer

- 21 logically is yes, but again, I didn't -- I am trying to be
- 22 kind of true to my memory a little bit.
- 23 MR. KOLTO-WININGER: So you are saying you are
- 24 assuming, but logically that's what you think would

## 25 happen?

- 1 THE WITNESS: Yeah.
- 2 MR. McDONALD: Q. But you have no recollection
- 3 of including those figures in any budget that you were
- 4 preparing for the industry markets group?
- 5 A. That's correct.
- 6 Q. Do you remember if those figures were
- 7 included -- or I think your testimony earlier was that,
- 8 for the first half of the year, industry markets group was
- 9 not responsible for those costs?
- 10 A. We were incurring the costs. The dollars were
- 11 coming from this pool of money that was being managed by
- 12 the local competition organization.
- 13 Q. Is the local competition organization outside of
- 14 the industry markets group?
- 15 A. Yes.
- 16 Q. So you had a cost element running out of
- 17 industry markets but the revenue was coming in from
- 18 someone outside of industry markets?
- 19 A. No, that's not correct. It's the budget
- 20 dollars, so if you are going to spend \$10, I'd give you
- 21 the \$10, that was our agreement.
- 22 Q. Do you know what the source of the funding was

- 23 for the local competition group?
- 24 A. The source of the money -- I mean, it's -- it
- 25 was budgeted by -- with their work with the financial 0033
- 1 organization. I mean, it's the same way. All their
- 2 organizations are basically given money. I am a little
- 3 unclear on your question.
- 4 Q. Well, this is the local competition group that
- 5 you identified as the source of the funding for the resale
- 6 effort; is that right?
- 7 A. Yes.
- 8 Q. Does the local competition group fall within
- 9 another division group area of Pacific Bell, outside of
- 10 industry markets?
- 11 A. Yes.
- 12 Q. What area is that?
- 13 A. That is -- do you mean by, like
- 14 organizational --
- 15 Q. Who is the head -- do you know who is the vice
- 16 president in charge of that group?
- 17 A. The -- yes, the vice president of the group
- 18 was -- I believe it was John Seymore, at the time.
- 19 Q. And was he vice president of the local
- 20 competition group, or was there another group above this
- 21 local competition entity?
- 22 A. Again, I am -- there's a very detailed structure
- 23 that, you know, I am not prepared to talk about in terms
- 24 of all these teams and who was involved in doing what.
- 25 Basically, the folks that were involved, you

- 1 had -- so you had our internal organization responsible
- 2 for the functions working with this other organization
- 3 that was managing, call it the resource requirements, for
- 4 the first part of 1996.
- 5 In terms of their reporting structure, you know,
- 6 I can't recollect exactly, you know, who reported to who.
- 7 And I believe that John Seymore had responsibility for the
- 8 implementation team. He had funding and budgets to
- 9 support the process of implementation through the first
- 10 part of 1996, related to the Resale Industry Markets
- 11 Group, IMG, operation. That's the answer to your
- 12 question.
- 13 Q. Do you know what John Seymore's title was?
- 14 A. Vice president, I believe. I am not sure of his
- 15 exact title.
- 16 Q. Do you know if that position is one currently
- 17 held by Lee Bauman?
- 18 A. No, I don't believe it is.
- 19 Q. Is Mr. Seymore, to your understanding, at the
- 20 same level as Ms. Fetter?
- 21 A. Generally. They have different titles.
- Q. But are they under -- are they in two different
- 23 organizations within Pacific Bell?
- 24 A. Yes.
- Q. Now, I think we've briefly touched on what were 0035
- 1 the various elements that would go into establishing these
- 2 estimates for the resale business.

- 3 And as I understand it, you personally were not
- 4 involved in the details of developing those estimates; is
- 5 that right?
- 6 A. That's correct.
- 7 Q. At any time, have you been involved in
- 8 developing, you personally, been involved in developing
- 9 the estimates for the resale business?
- 10 A. I have been involved in understanding the
- 11 underlying assumptions, as best as I can, for a variety of
- 12 things, from the volume forecast and then the underlying
- 13 information on the force requirements, so I was involved.
- 14 Q. When did you first get involved in that effort?
- 15 A. To the best of my recollection, you know, in
- 16 early 1996.
- 17 Q. And what data did you examine in that effort? I
- 18 think you mentioned volume forecasts and staffing
- 19 requirements.
- 20 A. Yes.
- 21 Q. Were there other elements that you looked at?
- 22 A. Well, those are the main, you know. I mean,
- 23 there is a series of drivers, so my main focus was on
- 24 the -- trying to understand where the volume estimates
- 25 were being forecasted, and then what was underlying the
- 1 staffing requirements as it relates to, you know, the time
- 2 it would take to do an order, whether -- you know, mainly
- 3 the time it would take to do an order and what were the
- 4 elements below that.
- 5 Q. Did you learn about the estimates that were

- 6 established as to, for example, how many orders per day a
- 7 LISC employee could process?
- 8 A. I was actually more -- actually more interested
- 9 in some of the drivers, and what I mean there is, you
- 10 know, how long would it take to do one order in terms of
- 11 time, because that was a fundamental assumption.
- 12 Q. Did you examine that analysis to determine if
- 13 you were satisfied, whether the estimate that was provided
- 14 seemed reasonable?
- 15 A. Yes.
- 16 Q. And how did you go about doing that, did you --
- 17 well, why don't you tell me?
- 18 A. Again, working with Robert Hough, who is on my
- 19 team, we just talked through what was, you know, what was
- 20 driving the amount of time, and after they described it to
- 21 me, you know, in that time period, it seemed reasonable.
- 22 Q. So that was in early 1996 when this occurred?
- 23 A. You know, I am searching a little bit in terms
- 24 of time frame, but it was in the earlier part of the year.
- $\frac{25}{0037}$  Q. And was this being done in anticipation of the
- 1 industry markets group becoming responsible for the resale
- 2 costs?
- 3 A. It was done -- that was one reason. The other
- 4 reason, obviously, I was just -- I wanted to have some
- 5 understanding of what was going on within that, but yes, I
- 6 knew that, ultimately, we would be responsible for the
- 7 estimates.

- 8 Q. And to what level of detail did you learn of the
- 9 process that is used at the LISC to effectuate a migration
- 10 order?
- 11 A. I'd say, you know, fairly macro level. I mean,
- 12 I am not a subject matter expert in the amount of time it
- 13 takes for a service representative to do any particular
- 14 function. It's fairly detailed and complicated based on
- 15 the types of orders, the types of products, so I wanted to
- 16 have just kind of a general level of satisfaction that I
- 17 am somewhat familiar with the elements. For example, the
- 18 order came in, what were some of the steps, you know, how
- 19 long would that take.
- 20 Q. And so when you got involved in this effort in
- 21 1996, sometime early in 1996, you looked principally at
- 22 the volume forecasts and the staffing estimates; is that
- 23 right?
- 24 A. Yes.
- Q. And in terms of volume forecasts, where did 0038
- 1 those come from?
- 2 A. Those came from the -- directly from Laura
- 3 Schwartz. I mean, I --
- 4 Q. If I can show you a couple of documents that
- 5 have already been marked as exhibits, documents marked
- 6 Exhibits 11 through 15 -- let me ask you just to take a
- 7 quick look at those and see if they look familiar to you.
- 8 A. Okay.
- 9 MR. KOLTO-WININGER: Let me add the caveat that
- 10 these were produced under a confidentiality agreement, so

- 11 unless we seal the record, we try to avoid discussion of
- 12 the actual figures. And if we are going to seal the
- 13 record, then counsel will ask you questions directly about
- 14 the numbers themselves, but otherwise, we will try to keep
- 15 it in a more general volume.
- 16 Also, these were produced in response to a data
- 17 request, and by agreement of counsel, the time period was
- 18 terminated at March, 1997.
- 19 THE WITNESS: Okay.
- 20 Let me make sure I understand the question. Am
- 21 I familiar with these specific documents, or that there
- 22 were forecasts created that I would guess would be the
- 23 same numbers?
- 24 MR. McDONALD: Q. No. My first question is,
- 25 are you familiar with those specific documents? Have you 0039
- 1 seen them before?
- 2 A. Yes, I am -- I haven't looked at them in detail,
- 3 but I do know that they were created because I looked
- 4 through Laura's testimony.
- 5 Q. When you were doing the forecasting back in
- 6 early 199- -- sorry, strike that.
- When you were involved in planning the estimates
- 8 for the resale business in early 1996, did you use those
- 9 documents -- any of those documents in that effort?
- 10 A. Yes. I mean, not these specific documents,
- 11 because I believe they have been produced for this, but
- 12 the local competition forecasts that were created were

- 13 used to derive -- used by the folks that were putting
- 14 together, to make sure that as much as possible, the
- 15 volumes and everything else were more or less in step.
- 16 Q. But did you have actual forecast documents for
- 17 yourself to use when you were engaged in this effort?
- 18 A. For me personally?
- 19 O. Yes.
- 20 A. Not for me personally. I mean, I relied on the
- 21 work that was being kicked out by Laura, that was used
- 22 predominantly between Laura and Robert.
- 23 Q. Robert Hough?
- 24 A. Yes.
- Q. Do you know if Mr. Hough used these documents, 0040
- 1 these documents being Exhibits 11 through 15?
- A. Again, we used the forecasts that Laura created,
- 3 yes.
- 4 Q. But am I correct to understand that the
- 5 documents that were used looked in some ways different
- 6 from what have been marked Exhibits 11 through 15?
- 7 A. I don't recall. I mean, you know, she -- Laura
- 8 likes to use columns and things, and so they -- it could
- 9 have been the same thing. It could have been something --
- 10 it could have been -- I am guessing that they were the
- 11 same documents, just kind of --
- 12 Q. Looking at Exhibit 11, was this document or
- 13 forecast that generated the total that's shown on Exhibit
- 14 11, is that something that you used in your work?
- 15 A. Yes. I mean, these are the forecasts, I'd say.

- 16 Document controller -- these are the documents that Laura
- 17 created, and if Robert Hough was involved, that's what we
- 18 used.
- 19 MR. KOLTO-WININGER: Can you clarify whether he
- 20 has specific recollection of that document or he is
- 21 assuming, because --
- 22 MR. McDONALD: Q. I thought your earlier
- 23 testimony was you don't have a specific recollection of
- 24 these documents, is that right, Robert Hough worked on the
- 25 documents -- worked with the documents? 0041
- 1 A. Yes.
- 2 Q. So your testimony is based upon reviewing the
- 3 legend on Exhibit 11 that indicates that Laura Schwartz
- 4 produced this?
- 5 A. Yes.
- 6 Q. What I am asking you to focus on is the total
- 7 figure that's shown here on Exhibit 11, and if you recall
- 8 whether that figure was used in the estimated work that
- 9 you or people in your group did for the resale business.
- 10 A. That specific number?
- 11 Q. Yeah.
- 12 A. I don't recall.
- 13 Q. Are there documents that would show what was
- 14 used?
- 15 A. Are there documents -- yes. I would -- it could
- 16 be that this is actually the same document, but I just --
- 17 I am looking at a very specific number and --

- 18 Q. Would Robert Hough have the documents that he
- 19 examined that were the forecasts from Laura Schwartz?
- 20 MR. KOLTO-WININGER: Objection. Calls for
- 21 speculation, but go ahead and answer.
- 22 THE WITNESS: I don't know. I mean, if you --
- 23 you know, we've run this series and what we try to do is
- 24 keep the most current thing, keep the most current
- 25 information, so I would, you know, I'd speculate that he 0042
- 1 may or may not have all the iterations of stuff that he's
- 2 used in the past.
- 3 MR. McDONALD: Q. Were the estimates revised as
- 4 new forecasts were produced?
- 5 A. Generally, yes.
- 6 Q. So, for example, Exhibit 11 shows the title that
- 7 says, "Local Competition Forecast 3-96," and then Exhibit
- 8 12 shows, in the upper right-hand corner, "Revision B,
- 9 5/31/96."
- 10 Do you recall if this forecast, that's been
- 11 marked Exhibit 12, caused there to be a revision in the
- 12 estimate for resale business?
- 13 A. I can't recall specifically whether or not it
- 14 was or was not. I mean, I do know that we looked at the
- 15 estimates, as I had mentioned before, fairly frequently,
- 16 and I would -- anyway, I would be not completely
- 17 speculating, but it was my understanding that we were
- 18 trying to keep all those things as much as possible.
- 19 Q. Now, are you familiar with the trend that's
- 20 shown for 1996 through the various budget -- through the

- 21 various forecasts that Laura Schwartz produced?
- 22 A. Yes, the trend, yes.
- 23 Q. So that the March forecast shows a number that's
- 24 shown on Exhibit 11 and the total figure, and then that
- 25 figure -- total figure for 1996 in Exhibit 12 drops by 0043
- 1 more than half?
- 2 A. Yes.
- Q. And then it continues to drop in the Revision C
- 4 that's Exhibit 13; is that correct?
- 5 A. Yes. I am familiar with the general trend, that
- 6 it was downward through the end of the year.
- 7 Q. And so likewise, Revision D, Exhibit 14, it
- 8 continues to decline?
- 9 A. (No audible response.)
- 10 Q. And Exhibit 15, Revision E, is further lowered?
- 11 A. Yes.
- 12 Q. As the estimates were revised, the budget
- 13 estimates, if you can call it that, for the resale
- 14 business, did they follow the trend shown in these
- 15 forecasts?
- 16 A. They also follow the same -- I mean, not the
- 17 exact trend because they are different numbers but, yeah,
- 18 they also follow the downward trend.
- 19 Q. Am I correct to understand that the budget
- 20 that -- the estimate that was established early in the
- 21 year was significantly higher than the estimate that was
- 22 developed later in the year?

- 23 A. The estimate, as we went through the year, the
- 24 estimate came down, yes. You used significantly and --
- Q. Do you see the order of magnitude? 0044
- 1 A. Right, I see the order of magnitude.
- 2 Q. The order of magnitude, the forecast estimate
- 3 dropped between Exhibit 15 and Exhibit 11. Do you have a
- 4 sense of the order of magnitude of that decline?
- 5 A. Right. I see that.
- 6 Q. Are you aware whether the budget declined in the
- 7 same order of magnitude?
- 8 A. Generally, the same order of magnitude.
- 9 Q. Do you know when the last estimate was made,
- 10 without looking at the actuals for the resale business,
- 11 but when the last estimate was made for the resale
- 12 business?
- 13 A. I'm sorry, could you say that again?
- 14 Q. When the last budget estimate was made in 1996
- 15 for the resale business?
- 16 A. It would be probably November.
- 17 Q. If you look at Exhibit 15, you will notice that
- 18 it has a date of November 6th, 1996. Do you see that?
- 19 A. Yes.
- 20 Q. Is it your recollection that the final budget
- 21 estimate was developed after this forecast was produced?
- 22 A. I believe it was after this forecast was
- 23 produced.
- Q. And then, with respect to -- I think you already
- 25 testified about a document Mr. Hough produced that

- 1 provided actuals of the actual expenditures for the resale
- 2 business.
- 3 A. Yes.
- 4 Q. Do you know how that total actual expenditure
- 5 compared to the last budgeted expenditure?
- 6 A. I don't recall the specific numbers.
- 7 Q. Do you know if one was higher than the other?
- 8 A. Yes. The previous estimate to the final actual,
- 9 the estimate was higher than the end-of-year actual.
- 10 Q. Am I correct then to infer that, because the
- 11 budget estimates dropped with each revision, that the
- 12 actual expenditures that were made for the resale business
- 13 in 1996 never reached the budget estimate at any time?
- 14 MR. KOLTO-WININGER: I am going to object to the
- 15 characterization of whether that's a correct inference, as
- 16 opposed to whether that's an actual fact that occurred,
- 17 but go ahead and answer it as best as you can.
- 18 THE WITNESS: The actuals usually trailed the
- 19 estimates.
- 20 MR. McDONALD: Q. So is it correct then that
- 21 the total expenditures in 1996 in the resale business
- 22 never reached the budget estimates?
- 23 A. Again, compared to which budget estimate?
- Q. At any time throughout the year.
- 25 A. At any time? Here let's -- since we did a 0046
- 1 series of estimates and I didn't re-review the numbers, I
- 2 don't remember. I mean, it could be that we were -- as

- 3 you get closer to the tail end of the year, your degrees
- 4 of freedom, in terms of what you are doing, are limited.
- 5 So I am guessing that it could be that it's much closer
- 6 than --
- 7 Q. Okay. Now I think your earlier testimony was
- 8 that the final estimate was higher than the actual
- 9 expenditures for the resale business; is that correct?
- 10 A. That's what I said, yes, and as I think about
- 11 it, I might be wrong. The only reason is that I don't
- 12 remember specifically the comparison between those two
- 13 numbers.
- 14 Q. Do you have any recollection that the actual
- 15 expenditures exceeded the last budget estimate for the
- 16 resale business?
- 17 A. I don't have that recollection.
- 18 MR. KOLTO-WININGER: One way or the other? It's
- 19 vague.
- 20 MR. ETTINGER: I am going to object to this. I
- 21 think you will have a turn if you want one.
- 22 MR. KOLTO-WININGER: That's fine. You can have
- 23 your vague record.
- MR. ETTINGER: I am satisfied with the record.
- 25 MR. KOLTO-WININGER: That's fine.
- 0047
- 1 Let's go off the record for a second.
- 2 MR. McDONALD: Yeah.
- 3 (Discussion off the record.)
- 4 (Recess taken.)
- 5 MR. McDONALD: Back on the record.

- 6 Q. To clarify the record, I think I may have
- 7 misspoken in trying to give an acronym for the LIIT team.
- 8 Is it correct that it's L-I-I-T?
- 9 A. That's correct.
- 10 Q. Do you know what those initials stand for?
- 11 A. Local -- I don't. We have so many acronyms.
- 12 Q. Okay. Now, we have just gone through some
- 13 testimony about the various estimates that your group was
- 14 involved with establishing for the resale business and in
- 15 a comparison with the actual expenditures for the resale
- 16 business, and if I understand correctly, it was your
- 17 earlier testimony that you believe Mr. Hough had created a
- 18 document that set forth the actual expenditures for year
- 19 end 1996; is that right?
- 20 A. My team. There are a couple of folks that are
- 21 responsible for results reporting that would have created
- 22 the end-of-year actual package that would point to the
- 23 amount of money that was incurred related to the resale
- 24 operation.
- Q. And do you know if, within Pacific Bell, the 0048
- 1 various estimates that were established during 1996 for
- 2 the resale business are still maintained anywhere?
- 3 A. I don't know that. I mean, again, other than if
- 4 we had it within our team, but I wouldn't guess.
- 5 Q. Now, when those estimates were prepared, one of
- 6 the things that was looked at was the forecasts, and maybe
- 7 they are not exactly the same documents as set forth in